ecowarmth

GUARANTEE   CERTIFICATE

Ecowarmth radiators are built to last, using high quality materials and are manufactured to a high specification. With the purchase of an Ecowarmth radiator, you are also purchasing over 30 years of successful experience in Germany of this type of heating. The Intelligent Thermostat with Power Management System is made in England and especially designed to cope with the fluctuations in the UK electricity supply. The thermostat is covered by a two year guarantee against defects.

Ecowarmth Ltd issues herewith a manufacturer backed guarantee of quality for the period of 10 (ten) years from date of delivery for the Ecowarmth radiator(s) supplied to you.

Conditions
1.   The 10 year guarantee begins on the day of delivery. It covers the internal clay tiles and embedded heater elements. Thermostats, internal thermo- safety switches and cabling as well as the powder painted coating have a guarantee of 2 years.

2.   Ecowarmth Ltd will repair - or exchange if irreparable - any radiator supplied by them free of charge within the guarantee period, should any defect arise, providing the appliance is used in a normal and acceptable manner.

3.   Normal wear and tear, or damage caused wilfully, through neglect, misuse (point 4) or, as a result of incorrect electrical connections, is not covered by this guarantee.

4.   The appliance is not to be covered with anything - especially clothing and/or towels when wet and used for drying. Extra clothes drying rails must be used.

5.   Ecowarmth will not be held responsible for higher electricity bills, which are caused by excessive draughts, incorrect airing of rooms, heat leakage via thermal bridging in the walls, other structural defects e.g. damp walls - or lack of acceptable levels of insulation in the property where the radiators are installed.

6.   Claims for damages not specifically mentioned in this guarantee will not be accepted.

Michael N. Skinley—Managing Director - Ecowarmth Ltd