



## GUARANTEE CERTIFICATE

Ecowarmth Infrared Panels are built to last, using high quality materials and are manufactured to a high specification. With the purchase of an Infrared Panel, you are also purchasing over 20 years of successful experience in Germany of this type of heating. The Intelligent Thermostat with Power Management System is made in England and especially designed to cope with the fluctuations in the UK electricity supply. The thermostat is covered by a two year guarantee against defects.

**Ecowarmth Ltd issues herewith a manufacturer backed guarantee of quality for the period of 3 (three) years from date of delivery for the Ecowarmth Infrared Panel(s) supplied to you.**

### Conditions

1. The guarantee begins on the day of delivery. It covers the basic heater function. Thermostats have a guarantee of 2 years.
2. Ecowarmth Ltd will repair - or exchange if unrepairable - any Infrared Panel or thermostat supplied by them free of charge within the guarantee period, should any defect arise, providing the appliance is used in a normal and acceptable manner.
3. Normal wear and tear, or damage caused wilfully, through neglect, or, as a result of incorrect electrical connections, is not covered by this guarantee.
4. **The appliance is not to be covered with any clothing - especially when wet - and used for drying.**
5. Ecowarmth will not be held responsible for higher electricity bills, which are caused by excessive draughts, incorrect airing of rooms, heat leakage via thermal bridging in the walls, other structural defects e.g. damp walls - or lack of acceptable levels of insulation in the property where the Infrared Panels are installed.
6. Claims for damages not specifically mentioned in this guarantee will not be accepted.

A handwritten signature in black ink, appearing to read "Michael Skinley".

Michael Skinley - Managing Director - Ecowarmth Ltd